

**ESET NZ  
Cloud  
Managed  
Service**



# ESET NZ Managed as a Service

Complete outsourcing, monitoring and management of your ESET Security Service



Offer leading cybersecurity



Increase your profits



Receive excellent support



## As a Service

- ✓ Full security management
- ✓ Flexible reporting
- ✓ Security management automation

Start your own Security as a Service (SECaaS) with the new ESET Managed Service, with no infrastructure needed. This is a fully hosted service, all infrastructure maintained by us, including updates, upgrades and endpoint management. The platform is multi-tenantable and offers licensing per user and monthly billing.

No Long-Term Commitments required  
No Special Knowledge or Training required  
Cost-Effective  
SaaS Scales Effectively



## Endpoint Management

All-inclusive endpoint management including updates, upgrades, add, remove and licensing.

## Scheduled Reports

The ESET Security Management Center provides over 170 built in reports and allows you to create custom reports from over 1000 data points.

### Incident Response:

Get notified in real time about potential threats.

Get **24x7** local New Zealand based support and SLA's



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## Partner and End User Login

A single console that gives you a quick and comprehensive overview and control of IT security of your customers. Role based Access, let clients view their own Dashboards and Reports.

Multi-tenancy support and 2FA secured logins allow full streamlining of responsibilities across large enterprise teams.

## Alarm Management

The notification system features a full “**what you see is what you get editor**” where you will be able to fully configure notifications to be alerted on the exact information you want to be notified about, or leave it to us to manage.

## Remediation

Initiate scans, create exclusions, submit files for further analysis, notify client of actions to be taken to remediate.

# About ESET

**ESET—a global player in information security—has been named as the only Challenger in the 2018 Gartner Magic Quadrant for Endpoint Protection Platforms.\***

For more than 30 years, ESET® has been developing industry-leading IT security software and services, delivering instant,

comprehensive protection against evolving cybersecurity threats for businesses and consumers worldwide.

ESET is privately owned. With no debts and no loans, we have the freedom to do what needs to be done for the ultimate protection of all our customers.

### ESET IN NUMBERS

**110m+**  
users  
worldwide

**400k+**  
business  
customers

**200+**  
countries &  
territories

**13**  
global R&D  
centers



# About CHILLISOFT

Chillisoft is a specialist cybersecurity solutions distributor established in 1998. The company carefully selects leading or emerging products from reliable and reputable vendors, which benefit its **1500+ resellers** and around **30,000 end-user** clients in New Zealand, Australia, and the rest of Oceania.

Staff are well trained to responsibly sell and then support our products and the preferred sales model is via our **900+ strong reseller channel**. We offer support to all resellers and end-user customers.

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